



Marketing Bulletin

Number: MKT-21-07
Date: Dec. 16, 2021

MUTUAL BENEFIT GROUP

TO: ALL AGENTS

NOW YOU CAN VIEW CANCELLATIONS ON MBGAGENTS.COM

We heard you when you told us you'd like to be able to view a daily listing of recent cancellations for your agency at www.mbgagents.com. And now you can!

Effective Dec. 16, 2021, you will be able to see your agency's cancellations for the last ten days on the homepage of our agency portal. Look on the right side of the homepage just beneath the list of pending transactions. There you'll see the number of cancellations.

Operating Agency: M9948
Home | agenttest, Logout

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CLIR
Commercial Lines Internet Rating

MBGPRO
personal rating online

MBG
easy PAY

CLASS
Commercial Lines Access to Success

Pending Transactions (30 Days)
None

Cancellations (Last 10 Days)
All: (2)

Returned Payments (Last 14 Days)
New: (0)
All: (0)

Recent Reports
Agency Experience - November 2021
Agency Loss - November 2021
Master Agency Experience - November 2021
Commission Statement - December 2021
Direct Premium - November 2021
CL Expiration Report - November 2021
PL Expiration Report - November 2021

What's New at MBG

The cancellation feature works the same way as the pending transactions feature. Click on the number of cancellations showing on the screen, and you'll be taken to a screen showing the policy information for each cancellation (see the example below). If you want to view an account directly, click on the account number.

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Cancellations

Agent	Account Number	Suffix	Insured Name	Effective Date	Expire Date	Cancel Pend Date	Print Date
M9948	HO12345678 ←		JOHN A DOE	2/22/2021	2/22/2022	12/31/2021	11/29/2021
M9948	HO98765432 ←		JANE M DOUGH	5/26/2021	5/26/2022	1/2/2022	12/1/2021

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We are pleased to add this information to our agent portal and hope it will prove helpful in your efforts to retain accounts. If you have any questions, please contact your marketing representative.

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